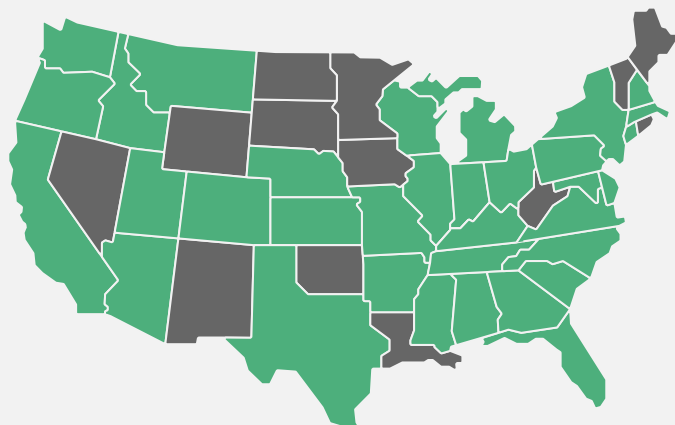


# How the Title & Escrow Industry is Responding to COVID-19

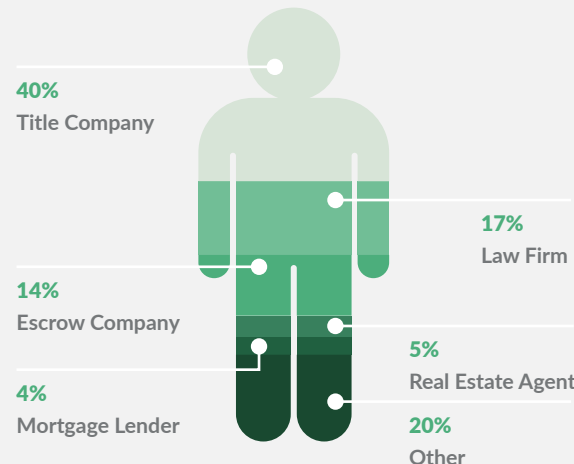
335 real estate professionals participated in a longitudinal Market Research Survey from March through May. Results show how businesses have been navigating the uncertainty caused by COVID-19 over time. This infographic highlights changing industry trends.

34

Participating States With 11% of Responses Coming From California

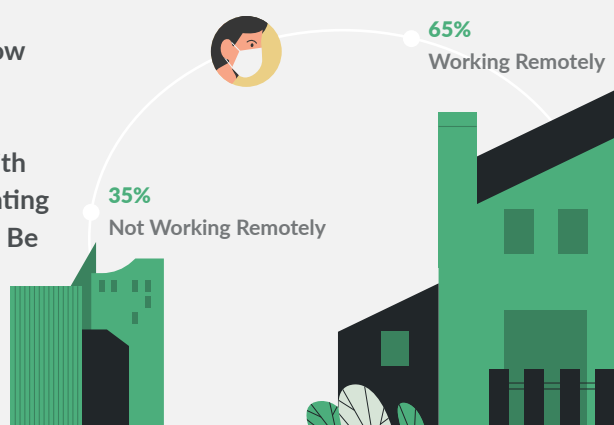


## Type of Company



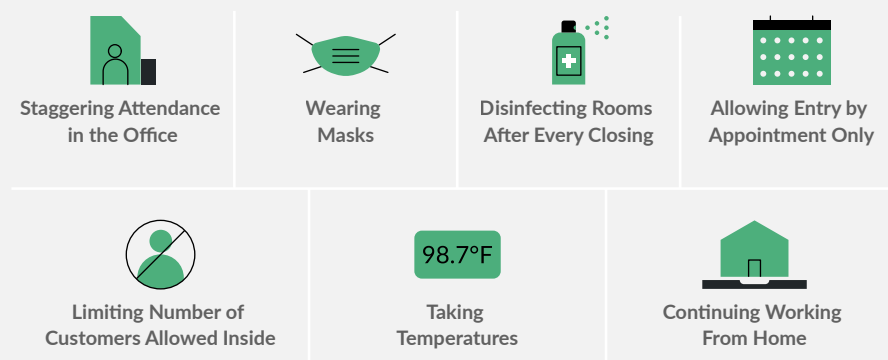
6.6%

Increase in Title & Escrow Companies Working Remotely From March/April to May, With Some Companies Indicating That Remote Work Will Be a Permanent Solution



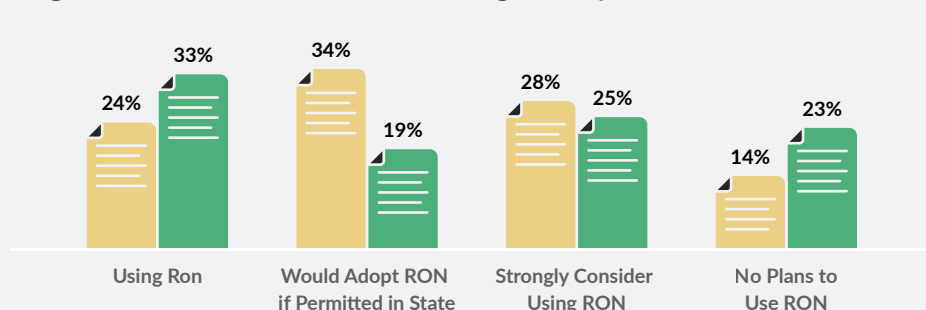
## What Changes Made

When Transitioned to Work Remotely



40%

Surge in Remote Online Notarization Usage in May



38%

Are Interested in RON Related Resources When Asked What New Resources Would Be Helpful During This Time. This Represents a 50% Increase From the March/April Data.



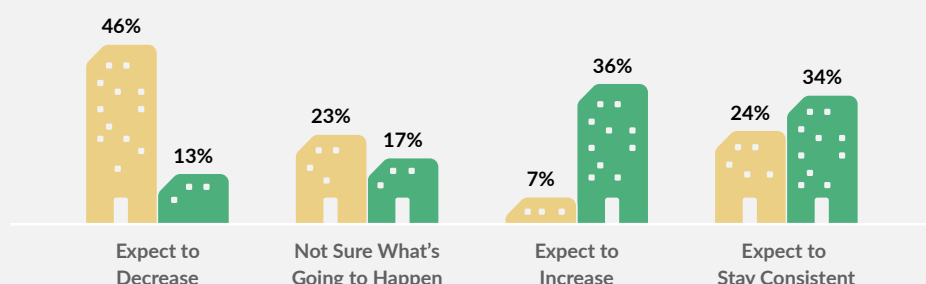
23%

Increase in Businesses Saying That They Have Had More Business Than Usual in May



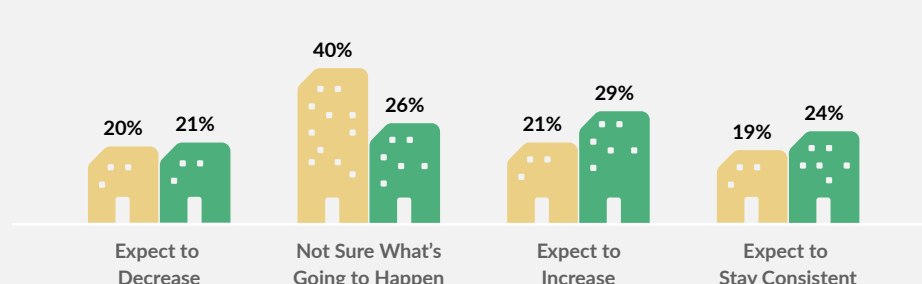
414%

Increase in Businesses Expecting Their Order Volume to Increase in the Next 30 Days Suggesting Businesses Have a Positive Outlook on the Immediate Future

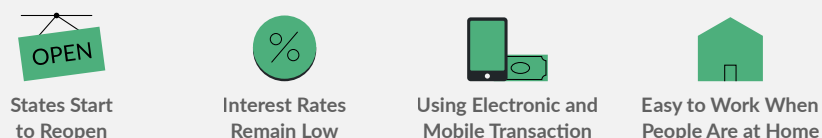


29%

of Businesses Currently Expect Their Order Volume to Increase in the Next 6 Months, Suggesting Businesses Are Being Cautiously Optimistic.



### Why Do You Expect to See Order Volume Increase



### Reasons for Uncertain Outlook

